

Document created for Dealers Services International (DSI)

Data - information needed for troubleshooting

Date

Year, Make, Model

VIN number

Location of Vehicle

Contact Information

IE; Contact Name Manager, Tech and Phone numbers

Aftermarket Equipment

IE; Alarm System, Stereo, Amps, any other electronic equipment or accessories

AccuPro or Hypertech part number

Unit Serial Number

Describe in detail symptoms

DTC Codes if any

Any warning lights

IE; Check Engine, ABS, Traction Control, StabiliTrak or any other warring lights not mentioned.